

Correcting Connection Issues – Internet Explorer

If you would like to attempt to resolve this issue on your own you may try to add Online Banking to your trusted website list. You may want to print out a copy of these instructions and then perform the following steps:

1. Type the following in the Address Bar of Internet Explorer: <https://fnb-onlinebankingcenter.com>
2. Press "Alt" and press "T" to open the "Tools" menu.
3. Select "Internet Options" and then click on the "Security" tab
4. Click on the green "Trusted Sites" checkmark and then click on the "Sites" button
5. If you do not see "<https://fnb-onlinebankingcenter.com>" in the "Websites" list please type this address in the "Add this website to the zone" and click "Add".
6. Click "Close" to close this window.
7. Finally, select the "Privacy" tab next to your current tab, "Security".
8. Within the "Privacy" tab click on "Sites"
9. Under "Address of website" type in: <https://fnb-onlinebankingcenter.com>
10. Click "Allow" then "OK"
11. Close the "Internet Options" dialog box by clicking "OK"
12. Close Internet Explorer by clicking the "X" in the upper right-hand corner of the window.
13. Reopen Internet Explorer and attempt to log into Online Banking normally.